



>Returns Form

Customer No.:
Invoice No.:

Name:
Address:
ZIP Code/City:
Country:

Attention! Regardless if you are exchanging or claiming on defective goods: **Please send your return with adequate postage when returning items to EMP!**

In the case of returning defective items, or incorrect items, the shipping costs for the return will be refunded by us, once we received the returned items(s).

What are you sending back to us?

	Item no.	Description	Price	Quantity	Size	Return Code
1						
2						
3						
4						
5						

- Here are the Return Codes.**
- 85** too large - overall
 - 81** too large - chest
 - 95** too small - overall
 - 31** I don't like the material
 - 32** I don't like the design/cut/colour
 - 51** item is different to that advertised
 - 61** item is damaged
 - 35** ordered to choose
 - 42** wrong item delivered

What would you like in exchange?

	Item no.	Description	Price	Quantity	Size
1					
2					
3					
4					
5					

You picked a replacement, but it costs more?

If you are required to pay any difference as a result of your exchange, for data protection reasons, please **DO NOT** write the payment details down. Please write down your contact telephone number and we will phone you to arrange payment.

Telephone: _____ Best time to call you? _____

If you have any questions then please contact our customer service team on **1800-932666** or send an e-mail to **mailbox@emp.ie**

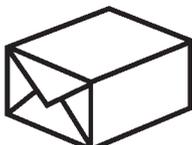
Do you want a refund?

We will always try to refund you via the same means that you originally paid, should this not be possible, you may be refunded by cheque instead.

All completed? All safely packaged? Then send it to the address below:

C-No.: _____ O-No.: _____

**EMP Returns
Synergy Retail Support Ltd
Ravens Way
Crow Lane Industrial Estate
Northampton
NN3 9UD, UK**



30 days from date of order to return something. See our T&C's